



## **REPUBLIKA E KOSOVËS**

**Republika Kosovo-Republic of Kosovo**

**Qeveria - Vlada - Government**

**Ministria e Punëve të Brendshme**

**Ministrstvo Unutrasnjih Poslova**

**Ministry of Internal Affairs**

**NATIONAL COORDINATOR AGAINST TRAFFICKING WITH HUMAN BEINGS**

### **REPORT ON THE IMPLEMENTATION OF NATIONAL STRATEGY AND ACTION PLAN AGAINST TRAFFICKING IN HUMAN BEINGS**

***Act with Responsibility***

***All against Trafficking in Human Beings***

**January- June**

**2010**

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# Abbreviations

EC	European Commission
MIA	Ministry of Internal Affairs
NCAHT	National Coordinator Against Human Trafficking
KP	Kosovo Police
DIHT	Directorate for Investigations of Human Trafficking
MJ	Ministry of Justice
MEST	Ministry of Education, Science and Technology
MH	Ministry of Health
MEST	Ministry of Culture Ministry of Culture, Youth and Sports
MLSW	Ministry of Labour and Social Welfare
DPVA	Division for Protection and Victim Assistance
CSW	Centre for Social Work
DSW	Social Welfare Department
DPP	Department of Labour and Employment
DISP	Department - Institute for Social Policy
ICITAP	U.S. Embassy - International Criminal Investigative Training Assistance Program
ICMPD	International Centre for Development Migratory Policy
NGO	Non Governmental Organization
UNDP	Development Programme United Nations
IOM	International Organization for Migration
OSCE	Organization for Security and Cooperation in Europe

## **MINISTRY OF INTERNAL AFFAIRS**

### **“Act with Responsibility”, all against trafficking with human beings,**

These report present achievements in implementation of envisaged activities for the National strategy and Action plan against THB 2008- 2011, in combat against trafficking with human beings for the reporting period January- June 2011.

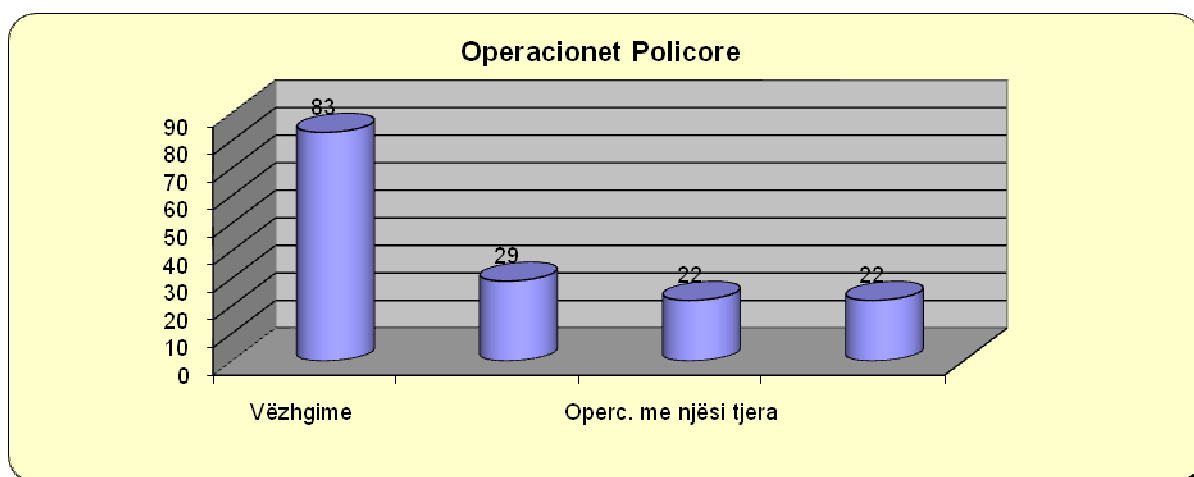
Ministry of Internal Affairs , respectively Office of the National Coordinator , within the activities for implementation of the National Strategy and Action Plan against trafficking with human Beings 2008- 2011 as main implementer of this strategy and action plan , but in implementation of this strategy and action plan are included also the other relevant institutions that only under the effective coordination made it possible that this strategy and action plan to be fully implemented in preventing, protecting, investigating and punishing trafficking with human beings .

This report doesn't contain new recommendations. However, detailed reporting of all counterparts of this inter-ministerial group presents aspect of combating against trafficking with human beings that still provide enough reason for maximal dedication of all institutional mechanisms of the republic of Kosovo.

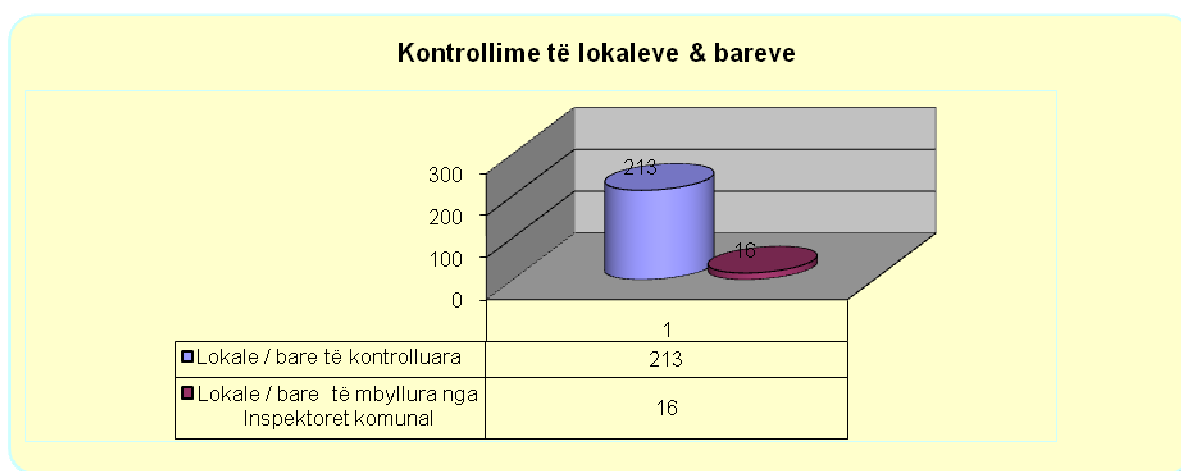
New development have highlighted that could present a new challenge in efforts to combat human trafficking. Political and public attention on the subject of human trafficking has increased in the last 3 years. Treating human trafficking is a priority for the Minister of Internal Affairs, Kosovo police and institutional mechanisms of Kosovo

### Statistics for January- June 2011

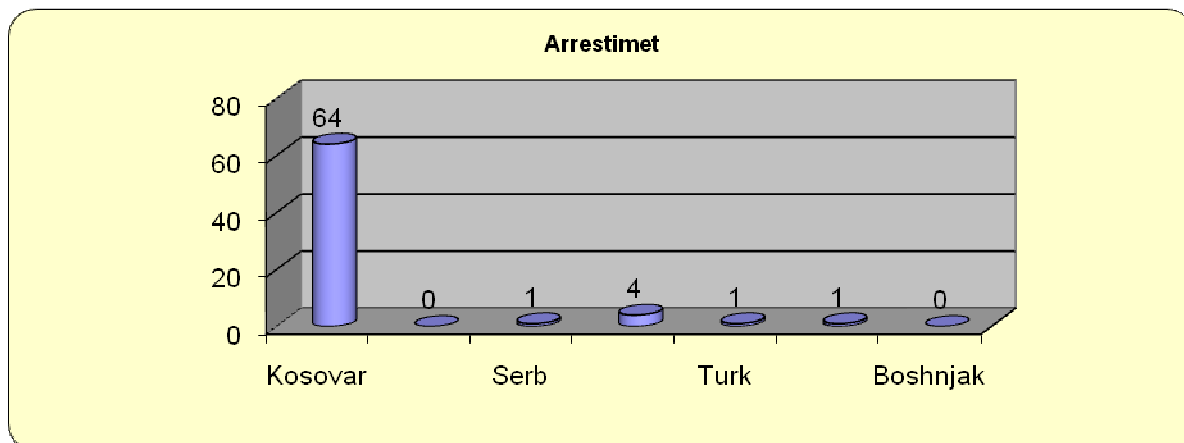
Police Operations	No
Surveillance	83
Police Operations	29
Operations with other Units	22
Operations with Municipal Inspec	22
<b>Total</b>	<b>156</b>



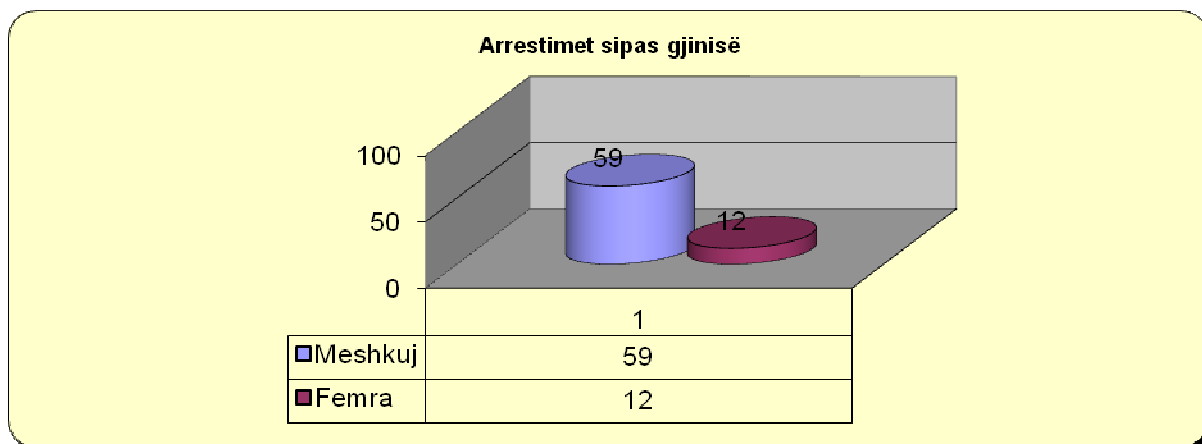
Inspections of facilities / bars	No
Inspected Facilities / bars	213
Facilities / bars closed by Municipal Inspectors	16



Arrests of Persons	No
Kosovar	64
Albanian	0
Serbian	1
Ukrainians	4
Turkish	1
Macedonian	1
Bosnian	0
<b>Total of Arrests</b>	<b>71</b>



Arrests as per gender	Nr
Male	59
Female	12
<b>Total</b>	<b>71</b>



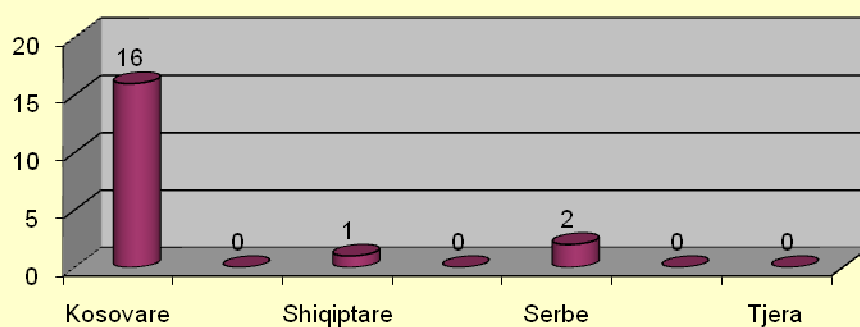
Arrests for Criminal Acts	No	Gender
Trafficking with human beings , article 139	48	47 M + 1 F
Facilitating Prostitution article 201	4	3 M + 1 F
Enforcing Prostitutions (minor offence) article 7	17	7 M + 10 F
Withholding Identity papers of trafficked victims article 140		
Establishing Slavery , Slavery –like conditions Article 137		
Other Criminal acts	2	2 M

<b>Total</b>	<b>71</b>
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<b>Identified Victims – origin</b>	<b>Nr</b>
Kosovar	16
Moldavian	0
Albanian	1
Bulgarian	0
Serbian	2
Polish	0
Other	0
<b>Total</b>	<b>19</b>

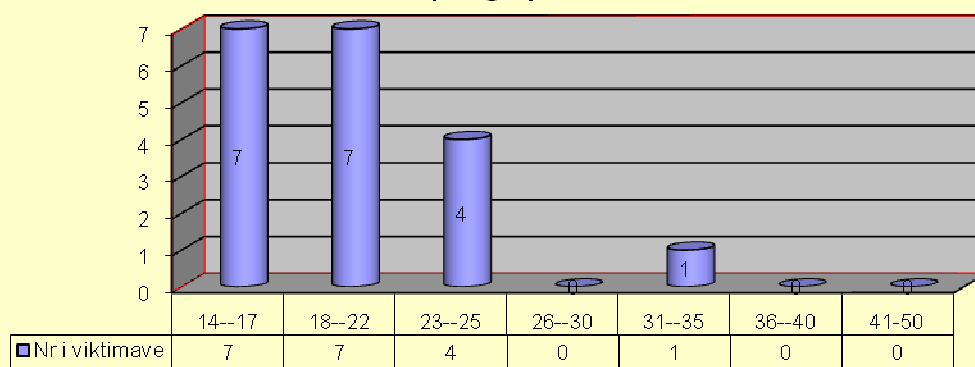
<b>Victims</b>	<b>No.</b>
Identified Victims	19
From them are assisted and repatriated as in following	
Assisted Victims	12
Repatriated Victims	3

**Viktimat e identifikuara sipas orgjines**



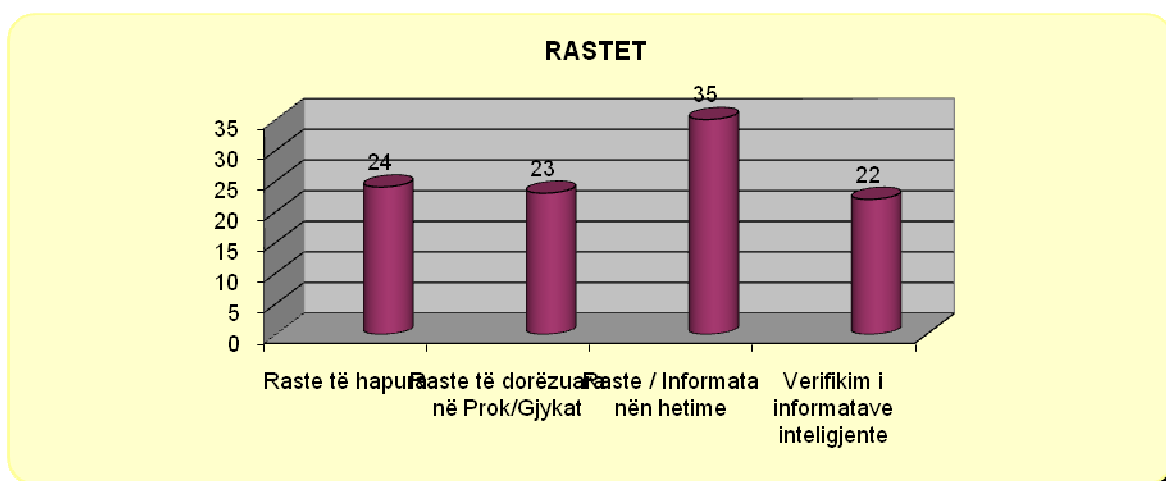
<b>Identified victims as per group-age 2011</b>								
<b>Group-age</b>	<b>14--17</b>	<b>18--22</b>	<b>23--25</b>	<b>26--30</b>	<b>31--35</b>	<b>36--40</b>	<b>41--50</b>	<b>Total</b>
<b>No. of victims</b>	7	7	4	0	1	0	0	19

**Viktimat sipas grup-moshave**

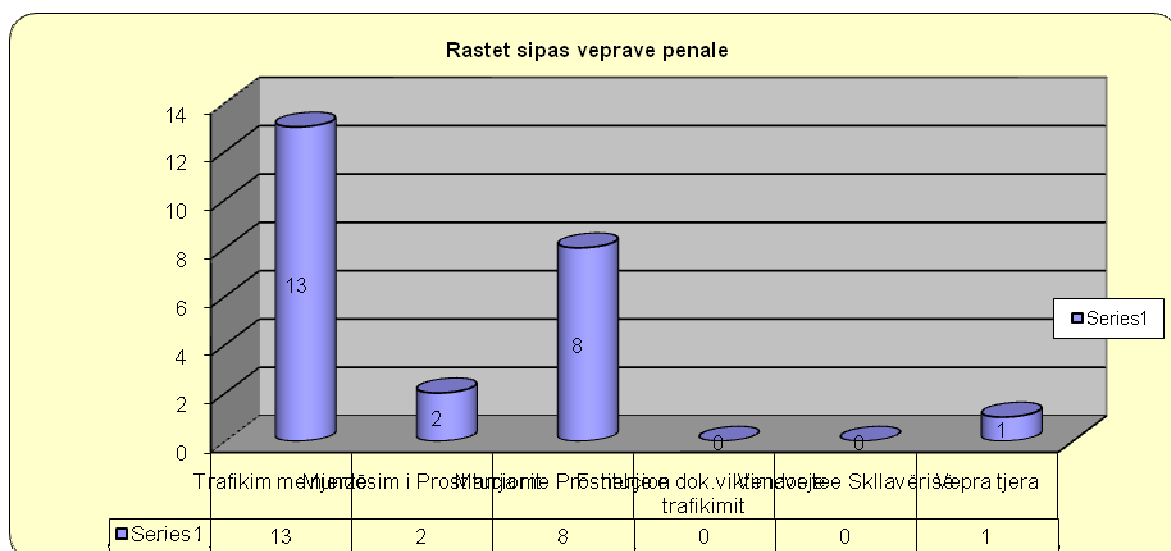


Cases of Trafficking according to the form of exploitation of victims	No. of cases
Sexual services / enforced prostitution	13
Forced labour	
Forced beggary	2
Slavery and Servitude	
Removal of Organs	

Cases		No.
Open Cases		24
Cases submitted to Prosecutor/ court		23
Cases / Information under the investigation		35
Verification of the Intelligence information		22



Cases as per type of offence	No
Trafficking with human beings	13
Enforced Prostitution	2
Prostitution	8
Withholding Identity papers of trafficked victims	0
Imposing Slavery	0
Other offences	1
<b>Total</b>	<b>24</b>





## **Ministry of Justice,**

### **The mandate of the Division for Protection and Victim Assistance**

Is to institutionalize the rights of crime victims and provide them with counselling, protection, representation and support to access the justice system.

Division for Protection and Victim Assistance (DPVA)-s is engaged based on its mandate under Article 81 of the PCKK on fulfil its responsibilities arising from national anti-trafficking plan in terms of protecting the rights of victims and providing other services including housing, medical care, and other necessities that are requested from the victims.

Services available in DPVA:

- 24 hours Services per day and 7 days a week for the entire territory of Kosovo.
- Information about legal rights foreseen by applicable laws
- Information and advice about the status of the case and possible options for claim for compensation of damages, private lawsuits and legal representation;
- Escorting the victims during the investigation and during court proceedings;
- Referral and accompaniment to other forms of support, such as psycho-social support, medical, housing and security, and
- legal representation of VA's.

Victim Advocates have helped in **9 cases** of human trafficking and 10 cases of alleged trafficking.

### **Mandate of Safe Interim Shelter (SIS) within the DPVA**

- SIS offers safe shelter and a reflection period for the victims of trafficking who are identified through a referral system and especially in cases of high-risk victims. Services provided to the victims sheltered in SA are as follows: caloric food,

wardrobe, psychological assistance, medical care, training in a range of skills and activities. SA identifies and provides that needs of VoT to be fulfilled. Sector of Anti-trafficking respectively Safe Interim Shelter is the last deciding authority on acceptance of VoT in this sheltering facility.

## **Sheltered Victims**

- During the period of January-June 2011, Anti-trafficking Sector respectively SIS, that operates within the Division for Protection and Victims Assistance / Department to Access the Justice System / Ministry of Justice, during this reporting period has sheltered seven (7) victims of trafficking, which of them four (4) are local victims of which number, one (1) of them is minor, and three (3) international victims of which two (2) of them are minor.

### **Medical care for sheltered victim.**

- All victims (benefiters), as per their needs was given assistance / medical treatment, throughout main hospitals in Pristine, but we are waiting in establishment of the contract with one of the polyclinics, which one as up to now will protect the identity of the victims during their treatment and at the same time will reduce the waiting period of the Anti-trafficking Sector that performs transport and offers security to the victims from the centre to each destination outside this centre.

### **Legal Services:**

- All the victims/ benefiters are informed about the legal rights and about the legal procedure, since the entire staffs of SIS have finished the training for Victims Protection organized by DPVA, and also majority of the DPVA staff are lawyers. To the victims will be assigned a Victims Advocates during the entire court procedure.
- During this period SIS has contacted continuously with Prosecutors and Judges, responsible for cases of the sheltered victims, to accelerate the procedure of taking statement and hearing sessions, for victims of trafficking, since due to the delay of the cases, victims should stay longer in the SIS longer that is needed.

### **Reintegration and Accompanying Visits:**

SIS during this period has contacted partners of Direct Aid, and participated on the meetings of this working group, always having in consideration the successful reintegration and re-socialisation of the victims into the family and society.

Projects

concluded.

During this reporting period, SIS has got the approval of the SIS project, "Strengthening Institutions in the Fight against Trafficking in Human Beings", will be financed by the European Commission.

From the month of January Ministry of Justice with an official from the European integration Office and the SA-DUOS Manager, together with the European Commission Liaison Office in Pristine, Ministry of Internal Affairs, Ministry of Labour and Social Welfare, Ministry of European Integration, Ministry of Health have held workshops to discuss the project and its continuing flow. Construction of the SIS has passed on the authority of the Ministry of Public Administration.

**The staff of the Safe Interim Shelter (SIS)** – has continued with dedicated and tireless work in relation to sheltered victims and has achieved successes in this direction, since all victims are provided with more knowledge, in education, craftwork and various courses held in the Safe Interim Shelter (SIS).

**From January to June 2011 in support phone line (Help Line) to DPVA, are accepted:**

- 189 serious calls - to obtain information.
- 13 calls from private numbers as to test the line or function.
- Frivolous call -26
- A total of 228 calls are accepted until 30.06.2011
- In addition to this line DPVA also has other 24 lines in all areas of Kosovo where can get information and direct assistance in all offices of VA.

#### **Other anti-trafficking activities, trainings and seminars**

- Participation in drafting of anti-trafficking national strategy and plan action 2011-2014 in Durres and in some workshops in Pristine.
- During this time DPVA has participated in various trainings such as:
  - Training of German Twinning office at the Ministry of Justice for all institutions and civil society about: Human trafficking-legal aspect. Trafficking in human beings -social aspects, re-integration.
  - Workshop organized by IOM AED concerning Minimum Standards of care for victims of trafficking.
  - 5-day training by the U.S. Embassy and experts engaged on subject of sexual exploitation.
  - Training held in KJI about trafficking in human beings
  - Training organized by IOM on subject to psycho-social treatment of victims of trafficking.

- Training from Terres des Homes 'Let's keep children safe'.

## **Ministry of Labour and Social Welfare**

Ministry of Labour and Social Welfare, i.e. Department of Social Welfare is mandated to protect children in this case of trafficked child victims, whether domestic or foreign. Department of Social Welfare (DSW) on behalf of the Ministry of Labour and Social Welfare (MLSW) directly supervise the professional work of the civil institutions of social services that provide social services to citizens in need. Ministry of Labour and Social Welfare is member of an inter-ministerial group against trafficking in human beings, and also drafting and implementation of many activities within the national plan for combating human trafficking in Kosovo regarding the scope of protection.

Ministry of Labour and Social Welfare, Social Welfare Department respectively during the first half of 2011 has continued to financially support the non-governmental organizations, which ones are providing services for victims of trafficking in the process of protection and re-integration. Specifically, during this first half of 2011 (January-June) Local non-governmental organizations, the Centre for the Protection of Victims and Prevention of Trafficking in Human Beings" by the Ministry of Labour and Social Welfare is supported by the monetary amount of 9,450 Euros (1.575 Euros per month) whereby these funds are paid services that are offered to victims in shelters and rehabilitation centre within the organization.

During the first six months of 2011 under the chairmanship of the Ministry of Internal Affairs and in cooperation with governmental and NGO partners was assessed the national strategy and action plan against human trafficking in Kosovo 2008-2011. After evaluating the strategy by the decision of the Ministry of Internal Affairs are established working groups, groups that have had a mandate of drafting the national strategy and action plan against human trafficking in the Republic of Kosovo 2011-2014. On a proposal by the Ministry of Labour and Social Welfare and with the unanimous approval of an inter-ministerial group, innovation in this draft strategy is the Annex strategy to protect children- victims of trafficking and children at risk of being trafficked.

At the invitation of ICMPD (International Centre for Migration Policy Development), based in Vienna / Austria-project in Kosovo from 23-25 May 2011 we participated in a two-day workshop in Durres, Albania.

For your information on the implementation of this program has participated ten eastern European countries: Albania, Bosnia Herzegovina, Bulgaria, Croatia, Kosovo, Macedonia, Moldova, Montenegro, Romania and Serbia, as well as selected countries of destination outside the region. The purpose of this workshop was to strengthen trans-national cooperation on trafficking cases in Southeast Europe with special emphasis on child victims of transnational trafficking.

Within the professional capacity building on child protection, organization Terre des hommes "has organized three day training, training for trainers on the implementation of the manual, "Let's keep children safe." Six senior officers (both official from the Department of Social Welfare and four

officials from the Institute for Social Policy) from the Ministry of Labour and Social Welfare have attended this training.

Also within the professional capacity building of service providers to victims of trafficking from the moment of identification until the reintegration, direct support group have started with preparations for the upcoming training on standard operating procedures (review), training which will begin to take place in regions throughout the second half of 2011 (these activities foreseen in the action plan against human trafficking in Kosovo from 2011 to 2014).

Regarding the offering of services to victims of trafficking during the six months, Centres for Social Work at the local level, they manage, handle and have provided social services to 4 children- victims of trafficking, 1 case from Serbia, which after providing services is repatriated to their country of origin, 2 cases were situated in shelters and 1 case from the Republic of Kosovo victims trafficked to Italy, the repatriation is expected after the court process is concluded at the destination country, Italy.

When dealing with children, victims of trafficking, the Centre for Social Work at the local level is among the first partners to provide forms of protection for victims of trafficking in partnership with police and victims' advocates, NGOs that provide shelter for this category and with other entities working in this field.

Centre for Social Work in treating cases of child trafficking victims is obliged to treat the case in keeping with case management in accordance with applicable legislation in the Republic of Kosovo. In brief these were the activities conducted by the Ministry of Labour and Social Welfare with its accompanying institutions as regards the fight against human trafficking in Kosovo, the activities foreseen in the national strategy and action plan against trafficking in human beings 2008-2011.

### **Ministry of Education, Science and Technology**

MEST activities in the area of trafficking prevention that correspond to the strategy are as follows:

- Continue implementation of the subject "Life Skills" which among others treats the subjects about trafficking in human beings.
- HRU has participated in drafting the Strategy and Action Plan for Prevention and Elimination of Child Labour in Kosovo 2010 – 2016
- We were part of an inter-ministerial group to review the final draft of the strategy against domestic violence. (These two documents are related to the prevention of trafficking)
- Reporting on implementation of National Strategy and Action Plan against Trafficking in Human Beings 2008/2011
- We worked in inter-ministerial working group for drafting the Strategy and Action Plan Against Trafficking in Human Beings 2011-2014, the component of prevention.

- We have realized meeting with the technical team for development of Kosovo Curriculum Framework (Base Document in the system of education) about the reflection of this document on human rights and prevention of trafficking.
- We have participated in the three-day workshop for reviewing and commenting on the fourth draft of the Curriculum Framework of Kosovo, where we represented human rights, within which we have suggested the full sensitivity of this document on human rights and anti-trafficking.
- We cooperate with the Organization AED (Academy for Educational Development), which has offered their support to 15 schools for their projects in the field of prevention of trafficking. Those schools were given small grants to develop activities within schools (selected by the schools themselves) in order to raise awareness of this negative phenomenon of our reality. These activities were mainly: the various debates, competitions in various areas, cultural activities, sports, theatre, etc..

#### List of Beneficial Schools

1. "Edmond Hoxha" - Junik
2. "Fan Noli" - Dujakë municipality of Gjakova
3. "Nëna Terezë" - Vranidoll municipality of Pristina
4. "Dëshmorët e kombit" - Strellc, municipality of Decani
5. "Shkolla e re" - Vushtrri
6. "Anton Çeta" - Skenderaj
7. '7 Shtatori'- Vitomiricë municipality of Peja
8. 'Dardania' - Han Elezi
9. 'Gjon Serreqi' - the village Mogillë, the municipality of Vitia
10. 'Ruzhdi Berisha' - Dragash
11. 'Ismail Qemajli' - Kamenica
12. 'Vllazerit Frashëri' - Gadime municipality of Lipjan
13. 'Alexander Xhuvani' - Podujevo
14. Dëshmorët e Drenicës' - Cikatovë e Vjeter village, municipality of Drenas
15. 'Secondary Medical School' - Gracanica

(Further AED included the 5 other schools from the list of schools proposed by us, but haven't yet received their list and final project report.)

#### **Ministry of Local Government**

The mission of the Ministry of Local Government is the promotion of local government in cooperation with relevant institutions, which provides efficient services and without discrimination at the municipal level. Division of Human Rights in MLGA, in the course of joint operations with municipal authorities related to the advancement and promotion of human rights at the local level, has initiated the creation of Human Rights Units in the municipality, which was finalized with the issuance of Administrative Instruction 2007/08 which was later amended in conformity with Regulation 2007/30, 2008/02 with Instruction, for "Establishment of Municipal Unit for Human

Rights." Administrative Instruction 2008 / 2, is amended by the new Directive 2011 / 2 establishing the Unit for Human Rights.

New municipalities: Gracanica, Klllokot, Partes and Ranilug, visits were carried out in April and early May 2011, aims of these visits were to inform about the establishment of Units for Human Rights, according to MLGA mandate. Of all the new municipalities, we have received a written decision on the establishment of units and the appointment of officials, and now the municipalities of Kosovo, established a total of 34 units, which act as a mechanism for promoting sustainable and responsible and protection of human rights at the municipal level, in accordance with international standards for the implementation of policies, strategies and action plans of institutions of the Republic of Kosovo. This unit, as part of the municipal institution has as its scope the full promotion of human rights including gender equality, protection of child rights, community rights, equal opportunities, anti - trafficking, discrimination and rights of persons with disabilities.

Establishment of these units was lead by "Support Program for the Development of Municipal Units for Human Rights", in order to increase capacities in the field of human rights. In financial support and support of UNDP and cooperation of KIPA, was prepared the completion of four modules of training for the new MHRU. So is being carried out the third phase "of the Capacity Development Programme for the MHRU ", which according to the program contains a total of 20 training modules. Training began in early June and have been completed on 30 June, the rest of the third phase of this program will continue in September, with an interruption due to the use of annual leave. During this period, have been completed four training modules, dedicated to MHRU officials of the new municipalities and new officials of existing MHRU:

- a. The first module "The initial basis for building a Human Rights strategy "
- b. The second module "Reform of the Human Rights legal infrastructure "
- c. The third module "The new legislation on civil service"
- d. The fourth module "Respect of Human Rights in Public Administration and equality."

Training which will continue from 15 September 2011, according to the program will begin with the following modules:

- "Against human beings trafficking, institutional mechanisms against human trafficking in Kosovo";
- "Convention for protection of child rights, child abuse and protection" and other modules.

### **Ministry of Health**

Regular meetings were held with the Unit for Human Rights. Among other was discussed about different issue of trafficking. Visit to municipal health directorate. In these visits we were focused on how to identify and provide health services to the victims of trafficking by the medical staff. Of all visits made out to the health institutions it comes out that Health institutions are ready to offer health services to victims, the only obstacles is that the victims are not legally exempt from payment of health services. But each time the services have been given for free.

Attending ministerial WG meetings against trafficking. Regular meetings with inter ministerial group in the fight against human trafficking and participation in drafting the Action Plan of the National Strategy against Trafficking in Human Beings, which among other in the action plan tare mentioned

objectives of the Ministry of Health towards the protection against THB.

Preparation of proposal for working group in drafting law on health. The objectives of the National Strategy and Action Plan Against Trafficking in Human Beings, is seen as imperative that victims be exempted from payment of health services, in this case is prepared proposal also addressed the WG of drafting a law on health. Proposal which is supported, also victims are introduced into the law as to the particular category that should be exempted from payment. The law is expected to be approved by the Assembly.

Participation in meetings organized by the MEI to the terms of reference In these meetings we discussed the objectives of each ministry's towards combat against trafficking and terms of reference. Ministry of Health presented the terms of reference in the framework of the field of trafficking. Terms that latter one were presented to the expert of the European Commission, which one realize a meeting at the Ministry of Health.

Preparation and distribution of questionnaire for the medical staff in March we prepared a questionnaires, dedicated to medical staff that then are distributed to health institutions in three levels of health care, primary, secondary and tertiary. Also during the distribution we conducted visit in hospitals, where we talking about issues of trafficking and how the victims of trafficking will get the services. In questionnaires were collected in May and the report of the survey was conducted, which identified the needs for training and medical staff knowledge about identification and referral to victims of trafficking by medical staff.

Meeting were held with WG about the financial cost of the Action Plan of the National Strategy against THB. Several meetings are held with MH concerning the limitation of the budgetary cost for the Action Plan of National Strategy against Trafficking in Human Beings. Where have allocated budgetary costs for objectives that are priority for the Ministry of Health in the combat against human trafficking

Visits to shelters in cooperation with the Coalition of Shelters. A visit was conducted at the Centre of Women and Child Protection in Mitrovica, to discuss the unified documentation that shelters have to put in implementation earlier this year. Also was discussed and appreciated the participation of the Ministry of Health in these meetings is necessary and most welcomed. The other visit was conducted in shelter QMRGF "Liria", Gjiilan.